

Sign up for a public account:

Hello and thank you for visiting San Mateo County Tax Collector’s Official payment system. Here are the instructions on signing up for an account. Note that if you would like to receive e-billing, you will need to register first.

First, navigate to tax.smcgov.org and click on “Pay My Property Taxes”

The screenshot shows the website interface. On the left is a portrait of Sandie Arnott, Treasurer / Tax Collector. The main content area features a 'Tax Information' banner with a 'PAY MY PROPERTY TAXES' button circled in red. Below this is a notice: 'Notice to tax payers: the only approved County payment system is TaxSys. All other online...'. On the right, there is a 'LIVE CHAT!' banner for the 'Live HelpNow! CHALLENGE' awarding 'BEST CUSTOMER SERVICE' for Mar 2018, available from Monday - Friday 9am - 5pm (PST). Below the chat banner is an 'IMPORTANT DATES' section with a table:

Event	Date
Beginning of fiscal year	July 1

Click on “sign in” on the top right of your screen.

The screenshot shows the County of San Mateo Tax Collector website. The header includes the county logo and the text 'COUNTY OF SAN MATEO TAX COLLECTOR'. The navigation bar contains 'Treasurer-Tax Collector Home', 'Search', 'Reports', 'Cart', and a 'Sign In' button highlighted with a red box. A pink banner below the navigation bar reads: 'Need assistance? Click here to start a live chat with Tax Collector staff'. The main content area features a 'TaxSys Search' section with a search input field and a 'Search' button. Below the search field are three tabs: 'Property tax', 'Business License', and 'Property tax AND Business License' (which is selected). Further down, there are links for 'TouristExpress™' and 'BExpress™'. The footer contains copyright information for Grant Street Group and a logo for Grant Street Group.

Next, click on "Sign Up" on the top right of the pop up box.


The screenshot shows a mobile app interface for logging in. At the top, there is a logo and a close button (X). Below the logo, the text "Log In" is displayed. A navigation bar contains two tabs: "Log In" and "Sign Up". The "Sign Up" tab is circled in red. Below the navigation bar, there are two buttons for social login: "LOG IN WITH FACEBOOK" and "LOG IN WITH GOOGLE". Below these buttons, the text "or" is displayed. There are two input fields: one for an email address (containing "yours@example.com") and one for a password (containing "your password"). Below the password field, there is a link that says "Don't remember your password?". At the bottom, there is a red button labeled "LOG IN >".

Fill out the information requested. Your password must contain Lowercase letter(s), Uppercase letter(s), and a number(s). After filling out the requested information, click "sign up"

The screenshot shows a mobile app interface for signing up. At the top, there is a logo and a close button (X). Below the logo, the text "Sign Up" is displayed. A navigation bar contains two tabs: "Log In" and "Sign Up". Below the navigation bar, there are two buttons for social login: "SIGN UP WITH FACEBOOK" and "SIGN UP WITH GOOGLE". Below these buttons, the text "or" is displayed. There are four input fields: one for an email address (containing "yours@example.com"), one for a password (containing "your password"), one for a first name (containing "Enter your first name"), and one for a last name (containing "Enter your last name"). A red box highlights the email, password, first name, and last name fields. At the bottom, there is a red button labeled "SIGN UP >".

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You will receive a verification email. Click on “Verify”

San Mateo County Tax Collector: Verify your email  Inbox x



San Mateo County Tax Collector Support no-reply@grantstreet.com via s... Wed, Mar 20, 2:27 PM (7 days ago) ☆ ↶ ⋮
to me ▾



Welcome to San Mateo County Tax Collector!

Thank you for creating an account with San Mateo County Tax Collector through Please verify your email address by clicking the following link:

[Verify email](#)

Thank you,

Need help? Contact our [support team](#) or [give us feedback](#)

If you have successfully enrolled, you will get a welcome email that looks like:

Subject: Welcome to San Mateo County Tax Collector!



Welcome to San Mateo County Tax Collector!

Thank you for creating an account with San Mateo County Tax Collector. Your account allows you to check out more quickly and save your payment information for future use.

If you are having any issues with your account, please don't hesitate to reach out to us.

Thank you,

The San Mateo County Tax Collector Team

Need help? Contact our [support team](#) or [give us feedback](#)